



PUBLIC NOTICE

Federal Communications Commission
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THE OFFICE OF THE MANAGING DIRECTOR ANNOUNCES OCTOBER 1, 2023 TRANSITION TO NEW ONLINE FREEDOM OF INFORMATION ACT AND PRIVACY ACT CASE MANAGEMENT SOLUTION

The Federal Communications Commission (Commission) takes very seriously its responsibilities for public disclosure and engagement under the Freedom of Information Act (FOIA) and the Privacy Act.¹ To administer these statutes, the Commission currently relies simultaneously on two online case management solutions: FOIA.gov available at <https://www.foia.gov> and FOIAonline.gov, available at <https://foiaonline.gov/foiaonline/action/public/home>. With the planned retirement of FOIAonline.gov by its host agency, the Commission will transition from FOIAonline to a new online case management solution beginning October 1, 2023. Although there will be a new look, we expect the transition to be seamless.

Members of the public will continue to have the ability to submit requests for records through the new portal under both the FOIA and Privacy Act. In addition, the public will continue to have the ability to submit these requests via FOIA.gov or by mail to the Federal Communications Commission, at 45 L Street, NE, Washington, DC 20554. Access to the new case management solution portal will be available from our website at <https://www.fcc.gov/foia> under “File a Request for FCC Records.”

Current account holders who have records saved in FOIAonline will be able to access those records in the new solution portal if they create their new account using the same email address used in FOIAonline. Account holders who no longer have access to the email address used to create their FOIAonline account should archive any records they wish to retain on or before September 30, 2023.

People with Disabilities. To request materials in accessible formats for people with disabilities (Braille, large print, electronic files, audio format), send an e-mail to fcc504@fcc.gov or call the Consumer & Governmental Affairs Bureau at 202-418-0530 (voice), 202-418-0432 (TTY).

Additional Information. For further information, please contact Stephanie Kost, FOIA Public Liaison, at FOIA-Public-Liaison@fcc.gov or 202-418-0440. Any press inquiries about this transition can be directed to MediaRelations@fcc.gov.

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¹ 5 U.S.C. §§ 552, 552a.